

A Simple Question: Are you using authorised spare parts?

It is a simple question but like so many simple questions, the answers have a habit of being a bit more complex! Most installers would say 'of course we are', but what does "authorised spare part" mean? "Authorised spare part" means that you can have confidence that they conform to the safety and performance specification required by the manufacturer of the boiler, fire or cooker to which you are about to fit that part.

The Society of British Gas Industries (SBGI) with the support of CORGI, is running a campaign to make installers aware of the dangers of using unauthorised re-conditioned or copy parts when carrying out repairs. Not just your run-of-the-mill parts, but safety critical parts that can put the householder concerned at risk.

The SBGI has produced a leaflet, which spells out the facts and is freely available from the SBGI.

Perhaps the starkest advice is don't risk fitting spares if you're not sure that they meet the manufacturer's original specification. The fitting of parts which do not meet the appropriate safety standards (that is, relating to the appliance

CE marking) is an offence under the 'Gas Safety (Installation and Use) Regulations 1998 and you



should be aware that installing such parts will invalidate the original manufacturer's warranty.

So if there's a problem - as well as being illegal, it won't look good to your customer!

You have to ask yourself, can I be sure that the part I'm considering buying meets the original equipment manufacturer's specification? If not, don't risk it. You may be committing an offence and putting someone's life in danger.

What may seem a sensible good business option at the time could be the most costly mistake you've ever made for yourself and your customer.



**you're
playing with fire
when you fit a
non-approved
part**

Genuine approved parts for gas appliances are genuine and approved for one very good reason - they meet the appliance manufacturers' original design specifications. But no such guarantee can be assumed for reconditioned and copy parts that have not been endorsed by the original equipment manufacturer as meeting the required specification. By fitting them, not only could you be putting the lives of your customers at risk, you could also be committing an offence under the Gas Safety (Installation and Use) Regulations 1998 - as well as invalidating any existing warranty on the appliance. So never take the risky option on parts, insist on genuine parts. You could really blow it big time otherwise.



TO RECEIVE YOUR FREE COPY OF 'KNOW THE FACTS', SIMPLY CALL 01926 334357 AND ASK FOR GORDON ANDERSON

AN INITIATIVE INSTIGATED BY THE SOCIETY OF BRITISH GAS INDUSTRIES

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